From: Magnolia Management Services, Inc. <info@magnoliabr.com>

Sent: Tuesday, January 30, 2024 1:11 PM

To:

Subject: Message from Eagles Landing Subdivision Homeowners Association - URGENT Message

from the Board of Directors - [#XN249510]

Please do not reply to this message.

Homeowners,

It has been brought to the Board's attention that inaccurate Assessment invoices were mailed in error by Magnolia Management to some of our homeowners. The Board discovered discrepancies in Homeowner Account balances that should have been corrected before the Board could approve the notices for dissemination.

It is unclear at this time why notices were mailed prior to Board approval, however that will be addressed and managed accordingly to ensure this does not happen again in the future.

As a result of Magnolia's oversight, the Board will be reviewing each homeowner's account individually for accuracy. In the interim it is important for homeowners to know this year's assessments are due <u>March 1</u>, <u>2024</u> and are <u>\$440.00 per lot</u>. To avoid late fees, please be sure to pay your assessment on time and in full.

Please check your online Portal regularly for updates at https://hoa-eagleslanding.com/. Should you continue to have issues with your account balance please contact Magnolia Management at info@magnoliabr.com or 225-286-7546.

If you continue to have issues with your account balance after February 7^{th,} please engage the Board directly so we can help you obtain a resolution. <u>HOA-eagleslanding@outlook.com</u>. When contacting the Board please include a copy/screenshot of the inaccuracies you would like to have reviewed.

We apologize for any inconvenience and appreciate your patience as we work with Magnolia to resolve this matter.

Sincerely,

Nichole Gee

Executive Board President/Liaison | Eagle's Landing Prairieville HOA-EaglesLanding@outlook.com

Sincerely,

Magnolia Management Services, Inc. on behalf of Eagles Landing Subdivision Homeowners Association (225) 286-7546 | www.magnoliabr.com